

# PEOPLE PEACOCKS AND PENGUINS LTD



## TESTIMONIAL

15 July 2014

Edward Eldon of EE Web Design

I had the pleasure of working with Edward during the setting up of my web page in June 2014.

I had already decided what it would look like and what I wanted it to say...but I had no idea of what was involved. I am not a 'techy' – I just wanted to be able to press a button, key in an address page and have it sorted! Edward delivered that for me.

Edward was a really helpful person to assist me. He clearly set out his expectations and pricing structure which helped me understand the task he was facing and what was involved. I had no idea about search engines and platforms, so I have also learnt some stuff along the way.

We agreed timelines and good to his word, he worked in the background to set my page up.

He was responsive and helpful and didn't mind my 'silly questions' and understood that on some areas I needed more guidance. I am a visual person and I like a step by step guidance – Edward guided me through the administration and the access of my new email account.

The telephone training went really well, I learnt about the 'background admin bits' and whilst I am not an expert, I have managed to edit a couple of things after the go live date, so all is well in the world.

My advice to others would be, don't rush it, take your time to reflect and follow Edward's advice.

Be prepared and organised to get the best out of the service you are paying for.

Many thanks

Jane Tribaudi  
Director  
People Peacocks and Penguins Ltd

